



CURRICULUM VITAE

PERSONAL INFORMATION

Name:	DR.MUHAMMAD BIN OMAR, PhD
Current Position:	Senior Lecturer, Faculty of Business & Accountancy (FABA)
Organization:	Universiti Poly-Tech Malaysia (UPTM) Jalan 6/91,Taman Shamelin Perkasa 56100 Kuala Lumpur
Office:	+603-9206 9700 ext 697
Mobile:	+6013-3808445
E-mail:	muhammadomar@uptm.edu.my
Permanent Address:	No. PVD3-112, Perdana Villa Deluxe, Jalan Perdana 2/1, Pandan Perdana, Ampang Jaya 55300 Pandan Indah, Selangor Darul Ehsan
Date of Birth:	19 May 1970
Place of Birth:	Kampung Gong Surau, Kuala Besut, 22300 Besut, Terengganu, MALAYSIA.
Nationality:	Malaysian
Personality:	Pleasant, Fast Learner, Adaptable to New Environments, Responsible, Friendly, and Approachable, Good Interpersonal Skills, Able to Work in Teams, and Objectivity Driven by Performance.
SPECIALIZATIONS:	<ul style="list-style-type: none"> • MANAGEMENT (Quality Management, Lean Management, Leadership, Training and Development, Productivity Management, Strategic Management, Shopfloor and Housekeeping Management Strategy) • Islamic Healing or Islamic medicine through the Ruqyah Treatment Method.
RESEARCH INTEREST:	<ul style="list-style-type: none"> • Management, Quality Management, Strategic Management • International Business, Islamic Management
TEACHING INTERESTS:	<ul style="list-style-type: none"> • Management, Strategic Management, Islamic Management • Quality Management, International Business • Leadership Management
LANGUAGE:	Malay, English, Arabic
RELIGION:	Islam

ACADEMIC QUALIFICATION			
Cert.	Major Area	Institution	From What Year to What Year, GY
Doctor of Philosophy, Ph.D.	Management	Universiti Selangor (UNISEL) Malaysia, Jalan Zirkon A7/A, Seksyen 7, 40000 Shah Alam, Selangor, Malaysia.	2013-2016 05/11/2016
Master MBA	Master Business Administration (MBA)	Faculty of Management & Economic. Universiti Kebangsaan Malaysia (UKM) 43600 UKM Bangi, Selangor Malaysia	2003-2005 17/09/2005
Bachelor of Science (Agribusiness)	Agribusiness	Faculty of Economic and Business Universiti Pertanian Malaysia (UPM) 43400 UPM Serdang Selangor Darul Ehsan Malaysia.	1992-1995 11/08/1995
Advance Diploma Malaysia Skills Level 5	Islamic medicine through the Ruqyah Treatment Method	Islamic medicine through the Ruqyah Treatment Method awarded by Department of Skills Development (DSD), Ministry of Human Resources Malaysia, Kompleks D, Kementerian Sumber Manusia, Aras 7 & 8, Blok D4, Pusat Pentadbiran Kerajaan Persekutuan, Presint 1, 62530 Putrajaya, Wilayah Persekutuan Putrajaya	2015-2017 17 SEPTEMBER 2017: Q869-004-5:2017-04/18-30/04/2018-01(005857)
Diploma Malaysia Skills Level 4	Islamic medicine through the Ruqyah Treatment Method	Islamic medicine through the Ruqyah Treatment Method awarded by the Department of Skills Development (DSD), Ministry of Human Resources Malaysia.	2015-2017 17 SEPTEMBER 2017: Q869-004-4:2017-04/18-30/04/2018-01(D0069018)
Executive Diploma In Usuluddin Studies	Diploma Eksekutif Pengajian Usuluddin, UM	University of Malaya Centre for Continuing Education (UMCCed), Cyberview 23 Main Building, 3410 Jalan Teknokrat 3, Cyber 4 Cyberjaya, 63000 Sepang Selangor, Malaysia.	2024-2026 On-going
Malaysia Skills Certificate Level 3	Islamic medicine through the Ruqyah Treatment Method	Islamic medicine through the Ruqyah Treatment Method awarded by the Department of Skills Development (DSD), Ministry of Human Resources Malaysia	2015-2017 17SEPTEMBER 2017: Q869-004-3:2017-04/18-01 30/04/2018(B072117)
Certificate of Tajwid Al-Quran Islamic University International Malaysia (UIAM)	Certificate of Tajwid Al-Quran History Hafs'an'asim (UIAM)	<ul style="list-style-type: none"> Sijil Am Tajwid Al-Quran Riwayat Hafs'an'asim Puast Bahasa Dan Pembangunan Akademik Pra-Universiti (Celpad) Universiti Islam Antarabangsa Malaysia (UIAM) Basic Certificate of Al-Qur'an History Hafs'an'asim Puast Language and Pre-University Academic Development (Celpad) International Islamic University of Malaysia (UIAM) 23 June 2001 	2001-2002 27 Mei 2002. 23 June 2001
Certificate of Islamic medicine	the Ruqyah Treatment Method	Darussyifa' Malaysia Islamic Medicine Degree by Tuan Guru Teacher Ustaz Dato' Dr. Haron On (Certificate No. 0297, SG1501).	19 th September 2005

SPM	Science Stream	Pusat Pendidikan Yayasan Islam,Kampung Raja Terengganu, 22300 Jerneh Terengganu,Malaysia.	1988 SPM (15 Aggregate)
SRP		Sekolah Menengah Kebangsaan Kuala Besut, 22300 Kuala Besut,Terengganu	1983-1985 SRP (15 Aggregate)
Primary Education		Sekolah Rendah Kebangsaan Kampung Baharu, 22300 Kuala Besut, Terengganu	1977-1982 Standard Six (6)

GY= Year of Graduation

WORK EXPERIENCE

Organization	Position Held
1. Universiti Poly-Tech Malaysia (UPTM)	<ul style="list-style-type: none"> Senior Lecturer (Starting 06/January/2023 up to current date) <p>Senior Lecturer Faculty of Business and Accountancy (FABA), University Poly-Tech Malaysia (UPTM) Kuala Lumpur, Jalan 7/91, Taman Shamelin Perkasa,56100 Cheras Kuala Lumpur Malaysia. Undergraduate-level courses cover principal management, quality management, strategic management, operation management, service management, warehouse and logistics management, supply chain management, and Industry relations management.</p>
2. Kolej University Poly-Tech MARA (KUPTM) Kuala Lumpur	<ul style="list-style-type: none"> Senior lecturer at the Faculty of Business and Social Science (FBASS) (Starting 15/12/2021 up to 06/01/2023) <p>Senior Lecturer Faculty of Business and Social Science (FBASS) Kolej University Poly-Tech Mara Kuala Lumpur Jalan 7/91, Taman Shamelin Perkasa,56100 Cheras, Kuala Lumpur, Malaysia from 15 December 2021 until today (5/12/2022). Undergraduate-level courses include principal management, quality management, strategic management, operation management, service management, warehouse and logistics management, supply chain management, Industry Relation Management, and Statistics for management.</p>
3. Tunku Abdul Rahman University College, Pahang Branch, Kuantan, Pahang.	<ul style="list-style-type: none"> Senior Lecturer Tunku Abdul Rahman University College, Pahang Branch, Bandar Indera Mahkota, 25200 Kuantan, Pahang. From 5 August 2021 to 15 December 2021. <p>Tunku Abdul Rahman University College, Pahang Branch, Bandar Indera Mahkota, Kuantan, Pahang.</p>
4. Faculty of Business and Information (FOBIS) UCSI University UCSI Kuala Lumpur.	<ul style="list-style-type: none"> Senior Lecturer Faculty of Business and Information (FOBIS) UCSI University UCSI Heights,1, Jalan Puncak Menara Gading, Taman Connaught, 56000 Cheras, Wilayah Persekutuan Kuala Lumpur. From 3 September 2019 to 16 October 2019. <p>Faculty of Business and Information (FOBIS) UCSI University UCSI Heights,1, Jalan Puncak Menara Gading, Taman Connaught, Cheras, Wilayah Persekutuan Kuala Lumpur.</p>
5. University Malaysia of Computer Science And Engineering (UNIMY).	<ul style="list-style-type: none"> Senior Lecturer Academics Department at University Malaysia Of Computer Science And Engineering (UNIMY), Block 12, Star Central, Lingkaran Cyber Point Timur, 63000 Cyberjaya,Selangor. 15 Mac 2019 to 31 May 2020 (1 years and 3 months). <p>University Malaysia of Computer Science And Engineering (UNIMY), Cyberjaya Selangor.</p>

6. University Selangor (UNISEL), Shah Selangor Darul Ehsan	<ul style="list-style-type: none"> Lecturer at Faculty of Business and Accountancy, University Selangor (UNISEL), Shah Alam City Campus, Jalan Zirkon A7/A, Section 7, 40000 Shah Alam Selangor Darul Ehsan. From 5 September 2016 to 31 December 2018 (2 years). <p>University Selangor (UNISEL), Shah Alam City Campus, Jalan Zirkon A7/A, Section 7, 40000 Shah Alam Selangor Darul Ehsan</p>
7. Pusat Pendidikan Profesional Dan Lanjutan(PACE) UUM, Sintok, Kedah, Malaysia	<ul style="list-style-type: none"> Senior Lecturer Pusat Pendidikan Profesional Dan Lanjutan Professional and Continuing Education (PACE) UUM, Sintok, 06010 Changlun, Kedah, Malaysia. From October 2021 until today. <p>Pusat Pendidikan Profesional Dan Lanjutan Professional and Continuing Education (PACE) UUM, Sintok, 06010 Changlun, Kedah, Malaysia.</p>
8. Self Employed	<ul style="list-style-type: none"> Consultant /Associate Consultant with Malaysia Productivity Corporation (MPC) (01/May/2012-Today). Certified Train of Trainer With HRDC/HRDF/ MPC/MITI/SIRIM QAS
9. Malaysia Productivity Corporation (MPC), Lorong Produktiviti off Jalan Sultan 46200 Petaling Jaya Selangor	<ul style="list-style-type: none"> Working as a Consulting Officer or consultant at Malaysia Productivity Corporation (MPC), Lorong Produktiviti off Jalan Sultan, 46200 Petaling Jaya Selangor. Malaysia Productivity Corporation (MPC) is A statutory body under the Ministry of International Trade and Industry (MITI). Consultant at National Productivity Corporation (NPC) later was changed to Malaysia Productivity Corporation (MPC)/ Ministry International Trade and Industrial (MITI) from 1st September, 1996 to 30th April, 2012 due to optional retirement. Special Role: Research, training, promotion and system development by consultancy for Productivity and Quality (P&Q) Programmes. The main publication is to provide the Annual Productivity Report (APR) (from year 2006 to 2009). <p>Special Roles and Achievements:</p> <ul style="list-style-type: none"> I was to be the pioneer person to develop the first Quality Environment Management Systems (QEMS) or 5S module since my name was appointed as Project Based Team (PBT) by the former Director General of MPC, Tan Sri Ismail Adam in the year 1998 to develop QEMS/5S module as an official programme for the national level. I took charge of the first QEMS/5S National Convention organized by MPC with only 10 companies from Small and Medium Industries (SMEs) participants for the benefit of about 260 persons from private and government sectors. In line with the new role and expansion of MPC, in February 2008, He was transferred to MPC's new branch office at Majlis Agama Islam Kelantan to assist Kelantan State in implementing the programme QE/5S for all 53 Kelantan State agencies. Brings the QEMS/5S Programme at MPC to register with Department Standard Malaysia (DSM) as well as to register Malaysia Productivity Corporation as the certification body for the QEMS/ 5S programme at DSM as national programme matters. Project leader and Chairman for Safety and Health Committee Members at Malaysia Productivity Corporation (MPC) (2010 to 2012). Date: 1st September 1996 to 30th April 2012 until optional retirement at the early age 42 years.
10. TEMPORARY TEACHER at Sek.Men.Keb.Sri Serdang Selangor Darul Ehsan.	<ul style="list-style-type: none"> Teaching at School: Temporary Teacher at Sek.Men.Seri Serdang 43300 Sri Kembangan Selangor started from 4th Jan. 1996 to 15th April.1996 until end of contract. Subjects Taught: Mathematics and Physics SPM Level. Date: 4th Jan. 1996 to 15th April.1996

11. RESEARCH ASSISTANT at Bahagian Kajian Tekno- Ekonomi Dan Sosial, Ibu Pejabat MARDI Serdang Selangor Darul Ehsan

I worked as a research assistant at the Department of Tekno-Ekonomi Dan Social Studies, MARDI Head Quarters Serdang Selangor from 15 April 1995 to 31 December 1995 under Research Grant IRPA 1995 until the end of the contract.
Research Project Title: Adoption of New Technology Innovation in Food Processing Machines in Malaysian SMEs.

TEACHING EXPERIENCE		LEVEL*
1. MGT3333 Leadership in Organizations Sec.12,13,14	Session 1224	(B)
2. BUS2233 International Business & Entrepreneurship	Session 1224	(B)
3. BUS4053 Final Year Project	Session 1224	(B)
4. MGT3113 Quality Management	Session 0824	(B)
5. MGT4413/MGT4093 Supply Change Management	Session 0524	(B)
6. MPU3253 Leadership and Interpersonal Skills Two	Session 1222	(B)
7. HRM2133/HRM2013 Human Resource Management	Session 0824	(B)
8. MGT3063 Managing Change	Session 08 2023	(B)
9. MGT4103 Risk Management	Session 2022	(B)
10. MGT5173 Change Management	Session 2022	(M)
11. MGT3383 Quality Management	Session 2022	(B)
12. MGT3113 Quality Management	Session 2023	(B)
13. MGT5173 Risk Management	Session 2023	(B)
14. MGT503 Supply Change Management (KUPTM)	Session 2022	(B)
15. MGT6104 Warehouse Management (KUPTM)	Session 2022	(B)
16. MGT303 Inventory Management (KUPTM)	Session 2022	(B)
17. MGT143 Principle of Management (KUPTM)	Session 2023	(B)
18. MGT1504 Introduction to Management (UPTM) FC001YTP Foundation in Commerce	Session 0824	(F)
19. Senior Lecturer at University Malaysia of Computer Science and Engineering (UNIMY) , Block 12, Star Central, Lingkaran Cyber Point Timur, 63000 Cyberjaya, Selangor started from 15th March 2019 to 30th April 2020 until end of contract. Subjects Taught: To teach E-commerce and e-marketing and Technopreneurship , HS103: Cognitive Processes and Problem-Solving Cognitive Processes and Problem Solving and MG102: Introduction to Management MA157: Business Statistics II , MA151: Principle of Management , MG351: Production and Operation Management , MG202: Introduction to Business Ethics , MG150: Principles of Marketing , MG151: Principles of Management , MG102: Introduction to Management , MG253: Labor and Industrial Relations , EC150: Microeconomics , EC151: Macroeconomics , MPU3452: Community Services , FSB 0322: Fundamental to Business Management . To supervise or assist with supervision of undergraduate Degree level on Final Year Project (FYP 2019) Degree level for Bachelor of Business Administration (Management Information Systems) (Hons), University Malaysia Of Computer Science and Engineering (UNIMY) for five (5) students namely: Ruth Chew Jia Ying (Student Id: B0417004), Health soul: A Nutrition Website with Consultancy Shopping Platform and Diet Menu for Targeted Consumers- BBA(MIS), Nurfaizira Asmida Binti Musa (Student Id: B04170003), Fundraising Website: Enhancing Pertiwi's Efficiency in Fundraising, BBA(MIS) UNIMY, Norain Najwa Bt Basar (Student Id: B04170001), Phuhying: An Online Business Platform for Women Entrepreneur in Malaysia, BBA(MIS), Ranjini A/P Mogan (Student Id: B04170002),		

Back to Mark: A Website for Small Medium Enterprises (Sme) To Enhance the Customer Satisfaction by Better Service Quality. BBA(MIS), Khishok Mudiliar A/L Rajan (Student Id: B04170007), Aucshopy: Customers' Satisfaction Towards Online Auction and Trading of Second-Hand Goods, BBA(MIS), To supervise Industrial Training of undergraduate Degree level Students Name: Najwa Shamimi Nurain binti Zailani from 16/9/2019 until 28/2/2020. Supervisor For Three Students: Diploma Industrial Training 2019/2020: Amir Idlan bin Saidon, Shanthini A/P Krishnan, Theva Sivam.

20. The subjects taught while working as a lecturer at UNISEL at Faculty of Business and Accountancy (FOB), Universiti Selangor (UNISEL), Shah Alam Campus. Jalan Zirkon A7/A, Section 7, 40000 Shah Alam Selangor Darul Ehsan are: **Quality Management, Operation Management and Strategic Management.**

21. The subjects taught while working as a lecturer at Lecturer, UCSI Education Sdn.Bhd. Cheras Kuala Lumpur/ UCSI University Cheras Faculty of Business and Information (FOBIS) Kuala Lumpur are subject BH121 **Fundamental of Management for Real Estate** at UCSI Education Sdn.Bhd. started from 13th September 2019 until 26th October 2019.

22.

23.

*Note: PhD: Doctor of Philosophy-(D), Master-(M), Bachelor-(B), Diploma-(D), (F)-Foundation

ACADEMIC SUPERVISION				
UNIVERSITY	PROGRAM	CATEGORY	NO. STUDENTS	STUDENT STATUS
UPTM (2022 – 2025)	Doctor of Philosophy (PhD)	Main supervisor	One (1)	On-going
UPTM (2022-2025)	Doctor of Philosophy (PhD)	Co-supervisor	One (1)	On-going
UPTM (2022-2025)	MBA (FYP)	Main Supervisor	Eleven (11)	9 (Graduated) & 2 (Ongoing)

EXAMINER AND DEVELOPMENT OF SYLLABUS

A. External Verifier of Recognition of Prior Achievement (PPL-PPT) Ruqyah Care Field Department of Skills Development Malaysia (Pengesah Luaran Pengiktirafan Pencapaian Terdahulu (PPL-PPT)):

1. Certified as Personnel of The Malaysian Skills Certification System (SPKM) JPK, External Accreditation Officer for the Recognition of Previous Achievements (PPL-PPT), Section: 869- Other human health activities, **Ruqyah Treatment Program Malaysia Skills Certificate Level Three (Sijil Kemahiran Malaysia)-Q869-004-3:2017-042018 (S300102191):**Ruqyah Treatment for the Certification period: 09 November 2023 - 08 November 2026.
2. Certified as Personnel of The Malaysian Skills Certification System (SPKM) JPK, External Accreditation Officer for the Recognition of Previous Achievements (PPL-PPT), Section: 869- Other human health activities, **Ruqyah Treatment Program Malaysia Skills Diploma Level Four (Diploma Kemahiran Malaysia)-Q869-004-4:2017-042018 (S300104615):**Ruqyah Treatment for the Certification period: 09 November 2023 - 08 November 2026.

3. Certified as Personnel of The Malaysian Skills Certification System (SPKM) JPK, External Accreditation Officer for the Recognition of Previous Achievements (PPL-PPT), Section: 869- Other human health activities, **Ruqyah Treatment Program Malaysia Skills Advanced Diploma Level Five (Diploma Lanjutan Kemahiran Malaysia)-Q869-004-5:2017-042018 (S300106473)**:Ruqyah Treatment for the Certification period:09 November 2023 - 08 November 2026.

B. Prior Achievement Recognition Assessment Officer (PP-PPT), Section: 869- Other human health activities Program:

1. Certified as personnel of the Malaysian Skills Certification System (SPKM) from the Department of Skills Development Ministry of Human Resources. Malaysia as a Personnel, Prior Achievement Recognition Assessment Officer (PP-PPT) Division: **Ruqyah Treatment Program Malaysia Skills Advanced Diploma Level Five (Diploma Lanjutan Kemahiran Malaysia)-Q869-004-5:2017-042018 (S300106473)**:Ruqyah Treatment for the Certification period:09 November 2023 - 08 November 2026.
2. Certified as personnel of the Malaysian Skills Certification System (SPKM) from the Department of Skills Development Ministry of Human Resources. Malaysia as a Personnel, Prior Achievement Recognition Assessment Officer (PP-PPT) Division: **Ruqyah Treatment Program Malaysia Skills Diploma Level Four (Diploma Kemahiran Malaysia)-Q869-004-4:2017-042018 (S300104615)**: Ruqyah Treatment for the Certification period:09 November 2023 - 08 November 2026.

UNIVERSITI POLY-TECH MALAYSIA (UPTM)

- Development of a New Programme in the Faculty Business and Accountancy (FABA) Bachelor of Business Administration (Honours) Logistics Management.

ACADEMIC ADVISOR FOR UNDERGRADUATE/POSTGRADUATE

1. Academic advisor to **twenty-one (21) students** under the Program of AB201 and AB202 KUPTM/UPTM.

ACADEMIC LEADERSHIP

EXTERNAL/INTERNAL EXAMINER

University's Name And Program		Status
1.	Universiti Poly-Tech MALAYSIA (UPTM) , Institute of Graduate Studies, May 2024 Final Year Project .	Internal Examiner
2.	Universiti Poly-Tech MALAYSIA (UPTM) , Institute of Graduate Studies, Julai 2023 Final Year Project .	Internal Examiner
3.	Kolej Universiti Poly_Tech MARA (KUPTM) , Institute of Graduate Studies, Mac 2022 Final Year Project .	Internal Examiner
4.	Kolej Universiti Poly_Tech MARA (KUPTM) , Institute of Graduate Studies, Mac 2021. Final Year Project .	Internal Examiner
5.	UCSI University, Kuala Lumpur , External Panel Examiners for Five programmes in the Department of Management Studies as follows; Bachelors of Arts (Hons) Business Administration, Diploma in Management, Bachelor of International and Sustainable Business (Hons), Bachelor of	External Examiner

RESEARCH

TOPIC	SPONSOR	ALLOCATION (RM)	ROLE
1. Skim Geran Penyelidikan Dalam UPTM (URG Sesi 02/2024).UPTM.DVCRI.RMC-15(100) 23Julai 2024.Factors Affecting Entrepreneurial Intentions and Business Performance Among a former Giat Mara students in the location of the Central Region of Malaysia.24 month(1 August 2024 to 31 July 2026).80% Completed.	UPTM Grant	20,100.00	Principal Researcher
2. Sebagai Kumpulan Penyelidik bagi Skim Geran Penyelidikan Darul Al-Qari Akademi Pengajian Islam, Universiti Malaya.Tajuk Kajian ialah Relevansi Khidmat Pengubatan Islam di Era Kecanggihan Perubatan Moden.UM/I/JFU/261 bertarikh 27 Januari 2025.	Universiti Malaya Grant	10,500	Joint Researcher

PUBLICATIONS

Books/Section in Book/Modules/Newspaper

1. As a member of the Expert Panel that developed the Book National Occupational Skills Standards (NOSS) Ruqyah Treatment Level 3 (Q869-004-3:2017) Published by the Department of Skills Development (DSD), Ministry of Human Resources Malaysia. in 2017. the Malaysia Certificate Skills (Sijil Kemahiran Malaysia,SKM) Bidang Perawatan Ruqyah (Level 3).<https://www.myspike.my/index.php?r=umum-noss%2Findex-noss&page=3&sort=-subsectorid>.
https://drive.google.com/drive/u/0/folders/1y8tLSanowe7yDna_vn2cc_xaa1nBJ6qb
2. As a member of the Expert Panel that developed the Book National Occupational Skills Standards (NOSS) Ruqyah Treatment Level 4 (Q869-004-4:2017) Published by the Department of Skills Development (DSD), Ministry of Human Resources Malaysia. in 2017.the Diploma Bidang Perawatan Ruqyah (Level 4). <https://www.myspike.my/index.php?r=umum-noss%2Findex-noss&page=3&sort=-subsectorid>.
https://drive.google.com/drive/u/0/folders/1y8tLSanowe7yDna_vn2cc_xaa1nBJ6qb
3. As a member of the Expert Panel that developed the Book National Occupational Skills Standards (NOSS) Ruqyah Treatment Level 5 (Q869-004-5:2017) Published by the Department of Skills Development (DSD), Ministry of Human Resources Malaysia. in 2017.
https://drive.google.com/drive/u/0/folders/1y8tLSanowe7yDna_vn2cc_xaa1nBJ6qb
<https://www.myspike.my/index.php?r=umum-noss%2Findex-noss&page=3&sort=-subsectorid>
4. As a member of the Expert Panel that developed the books of "Garis Panduan Intervensi Bersepadu JPA" in 2022.Please refer to <https://docs.jpa.gov.my/docs/flipbook/Garis-Panduan-Pengurusan-Intervensi-Bersepadu/>.
5. Perbadanan Produktiviti Malaysia,Muhammad Omar..., Box Item, Annual Productivity Report (APR) 2006. Productivity Performace for Agricultural Sectors an Issues.

Articles in Journals

1. Measuring the Impact of ISO 9000 Adoption on Business Performance: The Case of Malaysian SMEs". Global Conference on Operations and Supply Chain Management (GCOM 2012) Proceeding, Mokhtar Abdullah, Muhammad Omar, Bibi Zarjaan Akhbar Khan **(2012)**., 12-13 March 2012. Golden Flower Hotel, Bandung, Indonesia.
2. Muhammad Omar and Bibi Zarjaan Akhbar Khan, **(2013)**., "Partial Least Squares Path- modelling on the Impact of ISO 9000 Adoption on Business Performance: Empirical Evidence from Malaysian SMEs", 40th. Anniversary Volume, Indian Association of Productivity Quality & Reliability (IAPQR) Journal, 2013. Available at <http://www.iapqr.org/JournalArchive.aspx>.
3. Aziz Al Gharibi, Nor Azilah Husin, Muhammad Omar & Mokhtar Abdullah **(2019)**., "The Relationship Between Values-Based Leadership, Organisational Culture and Organisational Performance: The Case of Royal Oman Police Department". International Journal of Social Sciences and Management Review (IJSSMR).
4. Ding Bo, Mokhtar Abdullah, **Muhammad Omar**., A Process-Based Resilience Framework for Early Childhood Education in the Rimes of COVID-19 Pandemic. Submitted to "International Journal of Early Childhood, SCOPUS-indexed, Q2 Journal, Impact Factor 0.68 **(2019)**, Springer Netherlands.
5. Muhammad Omar, Mokhtar Abdullah, Kamaruzaman Jusof. "The Non-Financial Impact of ISO 9001 Version 2015 Certificate for Malaysian SME Companies". (Manuscript Draft, **2020**). Mokhtar Abdullah, Mohd Rashid Ab Hamid, Zainol Mustafa, Choong-Yeun Liong.
6. Muhammad Omar, Rushidi Ramli, Tajuk: "Tiga Belas (13) Unsur Pembaharuan Dalam Rawatan Kedah Ruqyah Pimpinan Al-Marhum Dato' Dr Haron bin Din Dalam konteks Rawatan Perubatan Tradisional Dan Komplementari di Malaysia: Suatu Pemerhatian Menurut Neraca Hukum dan Masalah" 6th WIHU CONGRESS & 4th NuCMI **(2021)**.
7. Nor Azilah Husin Syaril Izwann Jabar, **Muhammad Omar**. ONLINE LEARNING READINESS AMONG SECONDARY SCHOOL STUDENTS, Volume: 6 Issues: 42 [December, **2021**] pp. 180 - 191 Journal of Islamic, Social, Economics and Development (JISED) eISSN: 0128-1755 Journal website: www.jised.com, <http://www.jised.com/PDF/JISED-2021-42-12-14.pdf>.
8. **Muhammad Omar**, Ali, A.H., Husin, N.A., Abdullah, M. **(2021)**. Shaping Higher Education Institution's Resilience Through Business Continuity Management Framework. Submitted to "The International Journal of Management Education, SCOPUS- indexed, Q1 Journal, Impact Factor 0.76 (2019), Elsevier BV".
9. **Muhammad Omar**, Azahari Jamaludin, Mohd Farid Shamsudin, Muhammad, Nazmul Hoque, Raemah Abdullah Hashim **(2022)**. Examining The Relationship Between Need For Success And Independence Towards The Entrepreneurial Intentions Among Universities Students. Journal of Positive School Psychology <http://journalppw.com>, 2022, Vol. 6, No. 8, 7058-7069.
10. Abdullah, M., **Omar, M.**, & Bahardin, T. I. **(2022)**. Predictive Analytics of Mental Health Problems Among College Students in the Covid-19 Pandemic. *Archives of Business Research*, 10(11), 301-318. <https://doi.org/10.14738/abr.1011.13510>. Predictive Analytics of Mental Health Problems Among College Students in the Covid-19 Pandemic, *Archives of Business Research* – Vol. 10, No. 11, Publication Date: November 25, 2022, DOI:10.14738/abr.1011.13519. Morsi L., & Kortam, W. (2022). Examining the Relationship between Cultural Competence and Internationalization. A Study on the British University in Egypt. *Archives of Business Research*, 10(11). 237-250.
11. **Muhammad Omar**. **(2022)** Analisa Method Perawatan Dalam Standard Kemahiran Pekerjaan Kebangsaan (SKPK) Bidang Perawatan Ruqyah Jabatan Pembangunan Kemahiran Malaysia, Jurnal Evolusi, Jilid 3, Bilangan 1, 2022.
12. **Muhammad Omar**, Nor Azilah Husin, Eka Mariyanti, Mohammad Abdill, Popi Fauziati, **(2023)**. Exploring The Influence Of Halal Certification On Consumer Behaviour In The Pharmaceutical Industry. <http://iiecons.usim.edu.my>.
13. **Muhammad Omar**, Meylinda Lestari, Zamzami, Erni Achmad, Rudziah Darus **(2023)**. Pengaruh PDRB Perkapita, Pengeluaran Pemerintah Bidang Kesehatan Dan Pendidikan Melalui Kemiskinan Terhadap Indeks Pembangunan Manusia Di Provinsi Jambi Indonesia. Jurnal Evolusi (The Asian Journal-Social Science, English, Islamic Studies, Entrepreneurship, Communication, Corporate Governance etc). University Poly-Tech Malaysia.
14. **Muhammad Omar**, Rudziah Binti Mohd Darus, Haryadi; Erni Achmad **(2023)**. Determinants of the

human development index during the covid-19 pandemic: a case study for regencies/municipalities in Jambi Province. Master of Economics, Faculty of Economics, Universitas Jambi, The Asian Journal of Professional & Business Studies. Vol.4 (2023), University Poly-Tech Malaysia.

15. **Muhammad Omar**, Nor Azilah Husin. (2023) Higher Education Institutions Resilience During Covid-19 Post-Pandemic: A Quantitative Approach. Mokhtar Abdullah, ICAR 2023 UPTM, 25 September, 2023, University Poly-Tech Malaysia.
16. **Muhammad bin Omar**, Abd Hadi Mustaffa, Sharifah Norzehan Syed Yusuf, Yuslina Zakaria, Azahari Jamaludin, Mohd Nor Hisham. The significance of strategic transformation in influencing the future dynamics of Islamic religious councils: An in-depth examination. Journal of Emerging Economies & Islamic Research 12(1) **2024**, 856. Available online at <http://https://journal.uitm.edu.my/ojs/index.php/JEEIR>
17. **Muhammad Omar**, Mokhtar Abdullah, Abdul Rahman Ahmad, Abdul Rashid Mat Amin, Shaiful Anuar Shafei, Salwa Haron, Rushdi Ramli, Mohd Apandi Hussian, Zainal Abidin Kusmin, Huda Haron, Hamdi Haron, and Zharfan Muhammad. (2024). **Scopus Q1**, Factors affecting the effectiveness of 'ruqyah' treatment among Muslim community in Malaysia. Journal Of Spirituality In Mental Health. <https://doi.org/10.1080/19349637.2024.2338839> © 2024 Taylor & Francis Group, LLC. <https://www.tandfonline.com/doi/epdf/10.1080/19349637.2024.2338839?needAccess=true>
18. Hirnissa Mohd Tahir, Shazwani Mohd Salleh, Shahri Abu Seman, **Muhammad Omar**, Jumain Aborashang and Nur Diyana Binti Mustapha. Prospects and Perspectives: Personal Context Shaping Growth Intentions in Graduate Entrepreneurship across Malaysia. (2024). International Journal of Religion. Volume: 5 | Number 10 | pp. 2199 – 2208. ISSN: 2633-352X (Print) | ISSN: 2633-3538 (Online). [ijor.co.uk.DOI: https://doi.org/10.61707/8fhb7086](https://doi.org/10.61707/8fhb7086).
19. Muhammad bin Omar, Abd Hadi Mustaffa, Sharifah Norzehan Syed Yusuf, Yuslina Zakaria, Azahari Jamaludin, Mohd Nor Hisham. The significance of strategic transformation in influencing the future dynamics of Islamic religious councils: An in-depth examination. Journal of Emerging Economies & Islamic Research 12(1) **2024**, 856. Available online at <http://https://journal.uitm.edu.my/ojs/index.php/JEEIR>.
20. Hirnissa Mohd Tahir, Shazwani Mohd Salleh, Shahri Abu Seman, Muhammad Omar, Jumain Aborashang and Nur Diyana Binti Mustapha. Prospects and Perspectives: Personal Context Shaping Growth Intentions in Graduate Entrepreneurship across Malaysia. (2024). International Journal of Religion. Volume: 5 | Number 10 | pp. 2199 – 2208. ISSN: 2633-352X (Print) | ISSN: 2633-3538 (Online). [ijor.co.uk.DOI: https://doi.org/10.61707/8fhb7086](https://doi.org/10.61707/8fhb7086).
21. Nor Azilah Husin, Muhammad Omar, Eka Mariyanti, Rudziah, Rasidah Nasrah, & Ammar J. K. Alqolaq. (2024). Halal meat issue: How far does the preferred halal brand matter? Albukhary International University (AIU), Universiti Poly-Tech Malaysia (UPTM), Universitas Dharma Andalas (UNIDHA), Universitas Mahaputra Muhammad Yamin (UMMY). Global Journal Al Thaqofah.

Articles in Conference Proceedings

1. Muhammad Bin Omar, Nor Azilah Husin, Norasiah Abdullah, Eka Mariyanti (2024). Halal Meat Issue: How Far Does the Preferred Halal Brand Matter? Conference Paper at WCIT 2024.
2. Muhammad Omar, Mokhtar Abdullah (2024). The Impact of TVET-based Entrepreneurship Training Program on Student Employability: The Case of GIATMARA Institution in Malaysia.
3. Muhammad Bin Omar. Pengurusan Kualiti Asas Peningkatan Produktiviti Organisasi. Dewan Ekonomi Oktober 2024.
4. Muhammad Omar, D., & Mokhtar Abdullah, P. D. (2024). The impact of TVET-based entrepreneurship training program on student employability: The case of GIATMARA institution in Malaysia. Unpublished manuscript. Faculty of Business & Accountancy, Universiti Poly-Tech Malaysia (UPTM), Kuala Lumpur, Malaysia; Meritus University, Kuala Lumpur, Malaysia.

EDITORIAL BOARD / REVIEWER

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Editorial Board

1. Member of Editorial Board, Journal Scientific Research Publishing, <http://www.scirp.org/>
2. Reviewer Journal Scientific Research Publishing, <http://www.scirp.org/> reviewer to report the submitted manuscript: Paper ID: 1768929-Paper Title: On-Demand Work in the Gig Economy: The Experience of Young Immigrants in Quebec.
3. Letter Of Appointment as Journal Reviewer as A Reviewer for A Journal for Publication Of City University E-Journal Of Academic Research (Cuejar) Volume 6 Issue 3.

Editor

1. Jurnal Evolusi UPTM

APPOINTMENTS

a) UNIVERSITIES LEVEL

Universiti Poly-Tech Malaysia (UPTM) Kuala Lumpur

1. Letter of appointment as Head of the Faculty of Business and Accounting Industry Relations Committee (FABA) reference letter UPTM.DVCAI.FABA.LTK.3.7(1) dated 25 July 2024.
2. Letter of appointment as Project Leader Member of the Program Development Committee (JKPP)- Bachelor of Business Administration (Honours) Logistic Management. UPTM.DVCA.FBASS.PLTKN.9(08) Reference Letter dated from February 21, 2023.
3. Letter of appointment as Project Leader II Development Program Bachelor of Business Administration (Honours) Logistic Management. Reference Letter UPTM.DVCA.FBASS.PLTKN.9(35) dated 27 February 2024.
4. Mentor, KUPTM/UPTM, January 2022– to date
5. Coordinator, Final Year Project, **Bachelor Programme AB201 and AB202 UPTM**, August 2023 – to date.
6. Academic Supervisor, **FBASS Internship**, January 2022-to-date.
7. Committee Member, **1st National Conference on Multidisciplinary Research and Practice ICAR UPTM 2023**.

b) *Kolej Poly-Tech MARA (KPTM)/Outside UPTM*

1. Committee Member, **Seminar Wacana Pendidikan, Gender, Religious and Management UKM 2024**
2. Committee Member, National Konvensyen KUPTM Kota Baharu 2024

PROFESSIONAL/EXTENSION ACTIVITIES

1. Certified Lean Management Specialist from Japan International Corporation Agency (JICA) September 24, 2018.
2. Lead Auditor, Quality Management System (QMS)/ ISO 9001:2015.
3. Productivity Champion Malaysia Productivity Corporation (MPC/MITI) 2017-2019.
4. Instructor, Train for Trainer Human Resource Development Fund (/HRDF) Malaysia.

5. Judge, Final Business Plan Presentation, **University Institute Teknologi MARA (UiTM) Malaysia**, 24th May 2023.

SEMINARS/COURSES/CONFERENCES/WORKSHOPS ATTENDED

1. Kursus OBE UPTM, 1-3 Mac 2024
2. Bengkel Pembangunan Kepimpinan Akademik UPTM, 15-16 Jun 2023
3. Kursus Pengurusan Data Scopus UPTM, 24 Mei 2023
4. Bengkel Penyediaan Dokumen Silibus Untuk Penilaian Semula Program AB202 & AB201, KUPTM, 6 Jan 2022 - 28 Jan 2022
5. Kursus Transformational Leadership Untuk Kump Pengurusan Akademik UPTM, Hotel Putrajaya, 16 Feb 2022 - 16 Feb 2022
6. Bengkel Semakan Dan Pemurnian Semula Buku Peraturan Akademik KUPTM, 03 Dec 2021 - 05 Dec 2021
7. Sesi "Knowledge Sharing: Ebook Tulis & Terbit Dalam Era Digital, Bibliometric UUM/UPTM 01 Oct 2022 - 01 Oct 2023
8. Bengkel Bersiri Strategi Penghasilan Artikel Fbass
9. Latihan Pengurusan Geran Dalaman Dan Myra 2022
10. Bengkel Latihan Aplikasi/Platform Dalam Pedagogi E-Pembelajaran Kumpulan /Self-Directed Training For LMS, 21 Apr 2022
11. Bengkel Latihan Outcome Based Education (OBE) – FBASS, 16 Apr 2023
12. Bengkel Latihan Asas Berasaskan Bloom's Taxonomy, 26 Feb 2022
13. Taklimat Pengajaran & Pembelajaran (PDP) Secara Atas Talian (Online) Di UPTM, 01 Jul 2023

COMMUNITY

1. Member, Alumni College Batch 83-87
2. Member, MBA UUM Alumni, Universiti Utara Malaysia

AWARDS AND CERTIFICATES OF APPRECIATION

1. Education Exco Award PhD in Management (By Research) Faculty of Business and Accountancy Universiti Selangor (UNISEL) with cash RM three thousand only (RM3,000.00) in UNISEL Convocation dated 5th November 2016.
2. Lean Management System Specialist Award by Japan International Cooperation Agency (JICA) with Corporation by Malaysia Productivity Corporation (MPC) dated 24th September 2018.
3. Productivity Champion Award as to recognize valuable contribution as productivity practitioner by Malaysia Productivity Corporation, the Ministry International Trade and Industry (MITI), Certification No. PCP0145, issue date 28th July 2017 to expiry date 27th May 2019.
4. Industrial Productivity Specialist (IPS) 2019 from Malaysia Productivity Corporation.

5. He was commissioned as young officer/Leftenan Muda by the highest majesty Yang di- Pertuan Agong Malaysia in Territorial Army (Rejimen Askar Wataniah) dated 21st June 1994.

F. ANUGERAH DAN HADIAH (<i>Honours and Awards</i>)				
<i>Name of awards</i>	<i>Title</i>	<i>Award Authority</i>	<i>Award Type</i>	<i>Year</i>
<i>Academic Awards</i>	EDUCATION EXCOAWARDS	UNIVERSITI SELANGOR (UNISEL)	UNISEL	2016
<i>Non-Academic Awards</i>	PRODUCTIVITY CHAMPION	PERBADANAN PRODUCTIVITY MALAYSIA(MPC)/ Ministry International Trade and Industry (MITI)	NATIONAL	2017
<i>Awards of Merit</i>	Tauliah Pegawai Muda Askar Wataniah ATM	DYMM SPB Yang di- Pertuan Agong	PALAPES Universiti Pertanian Malaysia (UPM): INTAKE 13	1994

SUPERVISION OF THESIS /DISSERTATION

No	Title of thesis and level	Candidate's name	Year/session	Status
1.	The Influence Of Online Review And Online Trust Towards Online Buying Decision In E-Commerce, Mediating By Online Buying Intention Doctor of Philosophy (PhD) KUPTM	Muhammad Al-Amin Bin Yasim (Supervisor) (UPTM)	2020	On-going
2.	The Mediating Role of Knowledge Transfer in Determining the Factors Affecting The Performance of Microenterprise in the Klang Valley. Doctor of Philosophy (PhD) KUPTM	Siti Zuraidah Zainal (Co-Supervisor) (UPTM)	2019	Completed
3.				
4.	Employee's Sense of Belonging at Workplace Under Women Leadership in an Organization	Fatin Zulaiqha Binti Zulkifli AM2111009958	29/11/2023	Completed
5.				
6.				
7.	The Effect Of Emotional Intelligence As Mediator On Factor Determining Job Performance. Doctor of Philosophy (PhD) KUPTM	Ruhil Amani binti Said (Co-Supervisor) (UPTM)	2019	On-going
5.	The Impact Of Leadership Style And Tacit Knowledge As The Moderator On MRSM Doctor of Philosophy (PhD) KUPTM	Zaliyatun Azlila binti Ahmad Johari (Co- Supervisor) (UPTM)	2020	Completed

6.	Workplace Diversities Influence on Organizational Performance of Employees Provident Fund (EPF) Business Research Project (MBA) KUPTM	Phitri Noor Saddam Bin Romai Noor (Supervisor) (UPTM)	2023	Completed
7	The Impacts Of Safety And Health Programs To Employees Job Satisfaction In NBPLC: An Empirical Study. Business Research Project (MBA) KUPTM	Onyeke Nnadozie Valentine (Supervisor) (KUPTM)	2019	Completed
8	The Impact of Organizational Commitment on job Satisfaction Among Employees in Nigeria Business Research Project (MBA) KUPTM	Abajuo Christisn Okwodili (Supervisor) (KUPTM)	2019	Completed
9	Risk Management And Its Relationship To Firm Performance: A Case Of SME In Malaysia Business Research Project (MBA) KUPTM	Azril Mohd Radzi (Supervisor) (KUPTM)	2020	Completed
10	The Impact Of Corporate Governance, Corporate Social Responsibilities And Capital Intellectual Towards Firm's Performance Business Research Project (MBA) KUPTM	M. Haziq Irfan bin M. Hussni (Supervisor) (KUPTM)	2020	Completed
11	The Influence Of Service Quality Towards Customer's Satisfaction Of Low-Cost Airlines In Malaysia Business Research Project (MBA) KUPTM	M. Al-Amin bin Yasim (Supervisor) (KUPTM)	2020	Completed
12	Staff Reaction to Organizational Change in Klang Valley Higher Learning Institution Business Research Project (MBA) KUPTM	Hani Radiah binti Hassan Shaari (Supervisor) (KUPTM)	2022	Completed
13	The Effect Of Workplace Culture And Operational Effectiveness On The Performance Of Information Technology (It) Support While Working From Home During The Pandemic Covid-19 Business Research Project (MBA) KUPTM	Mohd. Zahril Mansor (Supervisor) (KUPTM)	2022	Completed
14	The Impact of Technology and Work Culture towards the Employee Productivity Business Research Project (MBA) KUPTM	Nurhasfanina Najwa (Supervisor) (KUPTM)	2022	Completed
SUPERVISOR FOR FINAL YEAR PROJECT AND INDUSTRIAL TRAINING (LATIHAN INDUSTRI ,LI)				
1.	The Effectiveness of Work Life Balance Among Employees in Banking Sector	Nureen Afrina Bt.Nur Iswandi AM2111010146	7/5/2023	Completed

2.	The Importance of Customer Satisfaction in Dommal Food Services	Muhammad Aiman Shahmi Bin Abdul Rahim AM1909006256	20/3/2023	Completed
		Azhad Alif Azhar AM2107009113	1/4/2023	Completed
	Important of Effective Marketing Strategy at Gigih Niaga Enterprise	Muhammad Bin Shamri AM2011008353	14/08/023	Completed
	The Challenging of Labor Shortage in the Hospitality Industry at Raia Hotel and Convention Centre Branch Kuala Terengganu	Sofia Hanim Binti Zainol Abidin AM2107009751		Completed
		Muhammad Irfan Bin Khairul Basri AM1909006165		Completed
		Tun NurHaziqah Binti Tun Nubli Rashdan AM1909006171	18/11/2022	Completed
	The Cause an Effect When Having Shortage of Manpower at Workplace	Nurul Atikah Binti Mohd Nizam AM1909006146	11/11/2022	Completed
	Conflicts Between Employees in the Workplace	Ridzuan Syahmi Bin Azman AM2007007664	22/11/2022	Completed
	Managing Effective Communication in the Organization	Nurul Fatimah Binti Mohd Radi AM2007007739	11/11/2022	Completed
		Fahmi 'Izzuddin Bin Zailan AM2007007326		Completed